



CCRM

California Certified Residential Manager General Information

Fair Housing: It's the Law (PMR107) *(Approved for 3 hours of CalBRE CEC in the category of Fair Housing)*

With discrimination complaints, undercover investigations, and penalties on the rise, it is imperative to abide by federal, state and local laws regarding fair housing. Learn about the Property Manager's role in fair housing, the law as it applies to children and families, accommodating the disabled, policies and procedures, and proper leasing and rental procedures.

Monday, October 20 & Wednesday, October 22, 2014
1:30 p.m.—3:00 p.m.

Ethics in Property Management (PMR108) *(Approved for 3 hours of CalBRE CEC in the category of Ethics)*

CAA promotes ethics and develops standards of good practice for rental property owners and managers in California. Included: defining ethics, how ethics affect our industry, ethics in day-to-day management and how to handle ethical challenges. You'll review CAA's "Code of Ethics," "Code for Equal Housing Opportunity" and a "Residents' Bill of Rights."

Monday, October 27 & Wednesday, October 29, 2014
1:30 p.m.—3:00 p.m.

Cost: \$79 CAA member or \$99 Non-Member
Register Online: www.caanet.org/webinar

Cancellation Policy: Cancellations must be made 72 hours in advance for a refund. No shows will be charged.

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CAA Education

Managing Rental Housing 8th Edition **©2014 California Apartment Association**

CALIFORNIA BUREAU OF REAL ESTATE CREDIT

The following courses have been approved to date for Continuing Education Credit (CEC) by the California Bureau of Real Estate (CAA's CalBRE sponsor number is 0495). Students must attend a minimum of 90% of the approved course hours to receive CalBRE credit.

California Certified Residential Manager (CCRM) courses are offered in a webinar format allowing students the convenience of participating from home or office. CAA will maintain record of attendance for 5 years.

CalBRE CEC students must take a closed book online final exam for each course consisting of a combination of 20 multiple choice, true/false and fill-in the blank questions.

Prior to receiving a secure link to the course exam, BRE CEC students must email (sarah@rha.org) or FAX (916.929.0655) a current California Driver's License, a current ID Card as described in Section 13000 of the California Vehicle Code OR any identification issued by a governmental agency or a recognized real estate trade organization within the immediately preceding five years which bears a photograph, signature and identification number of the participant.

The allotted time for the exam is a maximum of one (1) minute per question. To obtain CalBRE CEC, the student must achieve a minimum passing percentage of 75%. CAA allows each CalBRE student to take one course exam.

The courses are approved for Continuing Education by the California Bureau of Real Estate (CalBRE). However, this approval does not constitute an endorsement of the views or opinions which are expressed by the course sponsor, instructor, authors, or lecturers.

A course and instructor evaluation is available on the California Bureau of Real Estate (CalBRE) website at www.bre.ca.gov. Access form by typing "RE 318A" in the search box located in the upper right corner of the home page.

